



Where is my license?

Instructions for licensing NetScaler and NetScaler SD-WAN products are located at <http://support.citrix.com/article/ctx131110>

Where is my documentation?

Documentation and release notes can now be downloaded from <http://support.citrix.com/proddocs>

NetScaler SD-WAN Enterprise Edition

SD-WAN Enterprise Edition requires Software Release 9.0 or above. Please refer to upgrade instructions in the release notes before applying the license.
See Documentation Link above

Upgrading or Downgrading System Software

System software can be downloaded from <https://www.citrix.com/downloads>
(refer to release-specific information about upgrading or downgrading the system software from <http://support.citrix.com/proddocs>)

System Safety Information

Please read the other side of this page



System Safety



Basic safety precautions should be followed to protect you from harm and the Citrix Hardware Product from damage:

- Be aware of the locations of the power on/off switch, on the chassis, and the room's emergency power-off switch, disconnection switch or electrical outlet. If an electrical accident occurs, you can then quickly remove power from the system.
- Do not work alone when working with high voltage components.
- Power should always be disconnected from the system when removing or installing the appliance.
Caution: The appliance may have more than one power source.
- Before disconnecting power, power down the appliance through the operating system. Then, unplug the power cords of all the power supply units in the appliance.
- When you are working around electrical circuits, another person who is familiar with the power-off controls should be nearby to switch off the power if necessary.
- Do not remove the top cover or open the appliance. Repair of the appliance is to be carried out only by a trained and authorized service technician.
- Use only one hand when working with powered-on electrical equipment. This precaution is to avoid making a complete circuit, which will cause electrical shock.
- Use extreme caution when using metal tools, which can easily damage any electrical circuits they come into contact with.
- Do not use mats designed to decrease static electrical discharge as protection from electrical shock. Instead, use rubber mats that have been specifically designed as electrical insulators.
- The power supply power cords must include grounding plugs and must be plugged into grounded electrical outlets.
- Keep the area around the Citrix appliance clean and free of clutter. Caution: The appliance is not intended to be used as a shelf or workspace.
- When lifting the appliance, use proper lifting techniques to avoid any potential injuries or request assistance.